

# The Scrum Core Competencies



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# Topics

- Overview of Core Competencies
- Facilitation
- Coaching
- Mentoring
- Practical Applications



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# Understanding Facilitation

- What is facilitation?
- Importance in Scrum
- Facilitation vs. Directing



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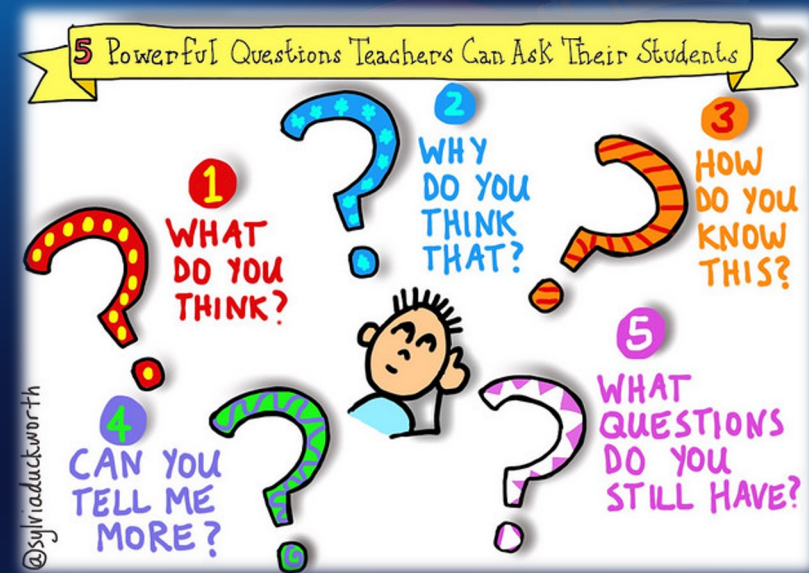
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# Facilitation Techniques

- Active Listening
- Open-Ended Questions
  - “What’s the problem we’re trying to solve?”
  - “What’s holding us back?”
  - “If you could solve this any way you wanted, what would you do?”
- Time Management



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# Conflict Resolution & Visual Aids

- Resolve conflict constructively
- Enhance understanding with visuals



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# Creating a Safe Environment

- Trust
- Open communication
- Ground rules



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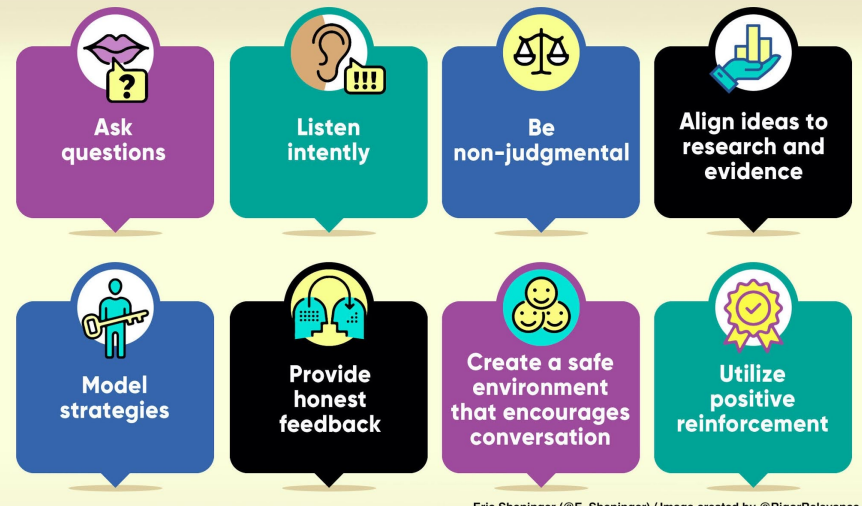
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# Understanding Coaching

- What is Coaching?
- Differentiation
  - Coaching
  - Mentoring
  - Managing
- Supporting Team Potential

## 8 Elements of Effective Coaching



Eric Sheninger (@E\_Sheninger) / Image created by @RigorRelevance



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# Key Coaching Techniques

- Active Listening
- Powerful Questions
- Goal Setting



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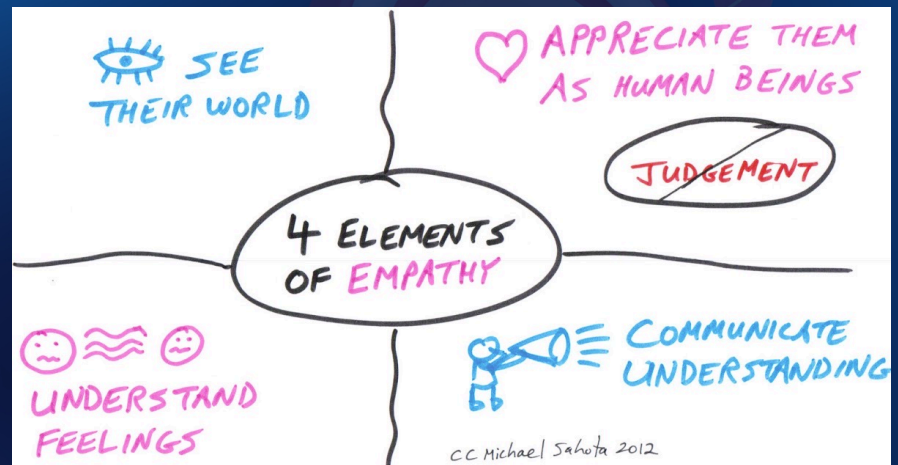
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# Empathy and Feedback in Coaching

- Constructive Feedback
- Show Empathy and Support



# Mentoring

- What is Mentoring?
- Difference between coaching and mentoring
- Long-term vs. Short-term focus
- When to mentor, when to coach



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# Roles and Responsibilities

- Mentor's role
- Mentee's responsibilities
- Identifying appropriate scenarios



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# Conclusion of Module

- Key Takeaways
  - Consistency
  - Communication
  - Collaboration
- Questions



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